



Questions	Answers
MassDEP	
John, can you post a link for the recycling grants, and do they include organics projects?	Here is the link to the Recycling & Reuse Business Development Grant program – https://www.mass.gov/how-to/apply-for-a-recycling-reuse-business-development-grant Food materials are listed as a target material eligible for these grants.
Does the organic ban include public schools?	Yes, schools are potentially subject to the ban if they dispose of 1/2 ton or more per week of food materials. We have estimated roughly 25-30 schools may be subject.
When dealing with schools--is the waste ban PER school? or is it per district or based on number of students in the district?	This is per each school location determined separately.
Is the 1/2 ton per school or per kitchen?	It would be per each separate location that is generating food waste.
Can you post the mattress recycling grant info? Am looking for Town of Milton DPW to benefit our town.	Here is the website: https://www.mass.gov/service-details/mattress-recycling
Does the textile ban apply to cloths used for cleaning? Where can I find a complete list of what is and is not covered under the textile ban?	The definition of textiles in the waste ban regulations is: "Textiles: clothing, footwear, bedding, towels, curtains, fabric, and similar products, except for textiles that are contaminated with mold, bodily fluids, insects, oil, or hazardous substances. " Rags and cloths that have been used for cleaning would not be subject. Details are available in the waste disposal ban amendments on the MassDEP website: https://www.mass.gov/guides/massdep-waste-disposal-bans
Nashoba Brook Bakery	
Do you have any KPIs for measuring your food waste mitigation strategy progress?	Thanks for your question! We have some internal tracking we do that we only recently implemented in the last year or so, but some of our recycling/composting/food waste management partners have started providing us with great metrics for us to better understand the impacts of our efforts. Definitely an area for improvement for us so we can better inform our wholesale partners and customers about the measurable output of our food waste management strategies!



<p>Did you have to increase product prices to compensate for the expense of the compostable packaging?</p>	<p>We have not had to increase product prices to compensate for the expense of compostable packaging. We purchase a fairly large quantity of compostable disposables and thusly have been able to negotiate pricing with our suppliers. Managing our food waste with regards to par management for perishable ordering has been helpful in offsetting the cost of the compostable disposables--throwing less perishable food away because of over-ordering provides the cushion to fit the higher priced disposable wares into our operating budget.</p>
<p>What do you use for bag closures?</p>	<p>We currently use recyclable plastic quick-lock closure tabs for our bags, and are continuously looking for alternatives to this material. We are attempting to find a compostable closure tab that can withstand freezer temperatures for several months at a time. Thank you so much! Email me at jgraham@slowrise.com and I'll get that link to you! Thank you! :)</p>
<p>Too Good to Go</p>	
<p>Can folks purchase surprise bags with SNAP benefits?</p>	<p>This is something that we are currently exploring and hope to incorporate in some capacity in the future.</p>
<p>Can this service accommodate users with food allergies?</p>	<p>Our users can use vegetarian and vegan filters to search for surprise bags. If a user has an allergy, we encourage them to ask the store about the contents of the surprise bag.</p>
<p>So, the surprise bags have to be reserved electronically only?</p>	<p>Yes, surprise bags are reserved through our free app.</p>
<p>Can Too Good to Go work with a Grocery Wholesaler?</p>	<p>Yes, please contact me at jparker@toogoodtogo.com if you'd like to discuss this further.</p>
<p>For Jess: I see the effort has been focused on the Boston area. Can any business sign up anywhere? Or do they need to be located in a specific area?</p>	<p>Yes, we are currently focused on the Boston area but we're also operating in 11 other cities across the country including Providence, RI and NYC. If a business is located in another part of the state, we evaluate these potential partnerships on a case by-case basis.</p>



<p>Looking for food waste solutions for school district food services. It's not technically a business and is deeply embedded into a government organization.</p>	<p>We currently work with schools and universities in Europe and are working on a pilot program in the US to roll out by the end of this year. Feel free to email me at jparker@toogoodtogo.com and I can put you in touch with the right person on our team.</p>
<p>Has "Too Good to Go" worked with universities and their dining contractors? It would be great to offer discounted food to students who are food insecure / going to the on-campus food pantry.</p>	<p>We currently work with universities in Europe and are working on a pilot program in the US to roll out by the end of this year. Feel free to email me at jparker@toogoodtogo.com and I can put you in touch with the right person on our team.</p>
<p>Can you describe surprise bags a bit more? What's in a surprise bag? How do you determine what goes in a surprise bag?</p>	<p>A surprise bag includes any edible food that is left over at the end of the day from one of our partner stores. Our partner stores determine what goes into a surprise bag. Some examples include baked goods, premade salads and sandwiches, mistake orders, imperfect produce, etc.</p>
<p>Northeastern University</p>	
<p>Is E-builder available to anyone or is it academia specific?</p>	<p>I believe e-builder is commercially available. It is a platform to manage many aspects of a design/construction project, including but not limited to waste management.</p>
<p>Green Mattress Recycling</p>	
<p>What do recycled mattresses become?</p>	<p>Also, check out the interesting graphic from the Mattress Recycling Council on our website: https://recyclingworksma.com/how-to/materials-guidance/recycle-mattresses/</p>
<p>Do you have a limit on the age of a mattress?</p>	<p>No age limit on the mattress.</p>